



Lavalu Policies

the fine print

As all work completed by Lavalu is customized for each client, payment is due at the time the work is completed and is non-refundable. Any concerns regarding the quality of the final product must be received within 3 weeks of the order completion date. After 3 weeks, files will no longer be stored in the Lavalu system.

It is our goal to have 100% client satisfaction and if should ever have a question or concern with an order please let us know within 3 weeks and we will work with you to adjust your order based on your feedback and return the images to you as quickly as possible.

Platinum Membership can be cancelled at any time (effective at the beginning of the next month), however there will be no refunds for membership payments.

The minimum order size is \$40 exclusive of any shipping charges.

Update 8-25-2008